



DALBAR Ranks Newport's Sponsor and Participant Websites

Among the Industry's Best

DALBAR recently released its quarterly rankings of the nation's largest retirement plan providers' websites. We're pleased to report that The Newport Group retained its position among the industry's best in this survey, with both our sponsor and participant websites *plandestination.com* ranking in the top ten nationwide.

In the survey, Newport's sponsor site ranked #4, and our participant site ranked #8. In addition, Newport's participant site received DALBAR's Award of Excellence, their most prestigious award.

"These rankings are a direct result of Newport's ongoing commitment to product and technology innovation," says Newport Senior Vice President of Strategic Solutions Eric Brickman. "We listen to, and act on, the voice of our customers. And this feedback helps drive our industry-leading client experience."

DALBAR provides research, ratings, and rankings of overall customer-service experience in the financial services field. In its reports, the firm notes recent website innovations and identifies the industry's best sites.

"DALBAR is widely respected for its objective evaluations of client service platforms and experiences," Brickman notes. "It's gratifying to have them recognize Newport's ability to provide plan sponsors and participants with best-in-class plan administration and account management tools."

